

**Report to:**

## **SCRUTINY LEADERSHIP BOARD**

**Relevant Officer:**

Mr Antony Lockley, Director of Strategy and Assistant Chief Executive

**Date of Meeting:**

15 October 2020

## **PERFORMANCE REPORTING 2020/2021**

### **1.0 Purpose of the report:**

1.1 To advise the committee of the arrangements for reporting performance in 2020/2021.

### **2.0 Recommendations:**

2.1 To note the arrangements for performance reporting for 2020/21 onwards.

2.2 To provide feedback on the suite of headline Council Plan Key Performance Indicators to be monitored from 2020/2021.

2.3 To provide feedback on the suite of headline KPIs for organisational resilience.

### **3.0 Reasons for recommendation(s):**

- 3.1
- To ensure that the headline suite of Council Plan KPIs are fit for purpose and provide the relevant performance information required by senior officers and Members.
  - To strengthen the suite of headline KPIs around organisational resilience, following the recommendation from the LGA corporate peer challenge.

3.2 Is the recommendation contrary to a plan or strategy adopted or approved by the Council? No

3.3 Is the recommendation in accordance with the Council's approved budget? Yes

### **4.0 Other alternative options to be considered:**

4.1 None.

### **5.0 Council priority:**

5.1 The relevant Council priorities are:

- The economy: Maximising growth and opportunity across Blackpool.

- Communities: Creating stronger communities and increasing resilience.

## 6.0 Background information

- 6.1 Council Plan performance is currently monitored through a suite of headline KPIs for each of the Council Plan priorities on a quarterly basis. Each report includes data on current performance, direction of travel and benchmarking data (where appropriate) as well as supporting commentary to provide context to the performance data presented. In addition to this, a number of KPIs around organisational resilience (i.e. the ongoing sustainability, development and transformation of the organisation) are also monitored as part of this process.
- 6.2 In March 2020, the Council participated in a corporate peer challenge undertaken by the Local Government Association. The challenge focussed on the Council's understanding of the local context to set an appropriate vision and priorities, provision of effective leadership of external stakeholders, financial planning and viability, organisational leadership and governance, and capacity to deliver.
- 6.3 Initial feedback from the peer challenge recommended that organisational resilience should be given equal weight to the two Council Plan priorities of economy and community. Therefore, it is timely to review and strengthen the KPIs currently monitored around organisational resilience.
- 6.4 As a result of the COVID-19 pandemic, the focus of performance reporting has now shifted to the impact of the pandemic on Blackpool's economy and local communities. Quarterly reporting against the Council Plan has ceased temporarily and instead the Corporate Leadership Team receive a monthly COVID-19 recovery report, which includes a small number of KPIs focussing on the impact of the pandemic on the town.
- 6.5 The effects of the pandemic are likely to continue for the foreseeable future and therefore it seems appropriate to review the suite of headline Council Plan KPIs to ensure that they remain fit for purpose and to incorporate some of the measures around COVID recovery into ongoing Council Plan performance reporting.
- 6.6 Appendix 3(a) includes a list of the suggested Council Plan headline KPIs from 2020/21 (any new KPIs are noted in red). Appendix 3(b) provides details of the KPIs included in the COVID-19 recovery reports, for information. The Corporate Delivery Team would welcome any feedback from the committee on the key areas of performance that they would like to see reflected in the revised headline Council Plan KPIs and which elements of the COVID-19 recovery KPIs could be incorporated into Council Plan performance reporting.
- 6.7 Does the information submitted include any exempt information? No

**7.0 List of Appendices:**

- 7.1 Appendix 3(a): Suggested Council Plan KPIs
- Appendix 3(b): Covid-19 Recovery KPIs

**8.0 Financial considerations:**

- 8.1 None as a direct result of this report.

**9.0 Legal considerations:**

- 9.1 None as a direct result of this report.

**10.0 Risk management considerations:**

- 10.1 None as a direct result of this report.

**11.0 Equalities considerations:**

- 11.1 None as a direct result of this report.

**12.0 Sustainability, climate change and environmental considerations:**

- 12.1 None as a direct result of this report.

**13.0 Internal/external consultation undertaken:**

- 13.1 None.

**14.0 Background papers:**

- 14.1 None.